
Zipporah Brown

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Summary

Dedicated and motivated graduate student pursuing dual master's degrees in *Instructional Design & Technology* and *Library & Information Science* at Emporia State University, with a strong academic record (3.8 GPA). Experienced in instructional design, research, library services, and archival management, with a passion for creating engaging, accessible learning experiences in higher education. Published researcher with presentations at national conferences and peer-reviewed journal articles. Skilled in research assistance, media management, archival projects, and historical interpretation, with proven ability to collaborate with faculty, support students, and deliver exceptional patron services. Recognized with the *Dr. Gary Bitter Research Award* for outstanding collaborative scholarship. Demonstrates leadership through roles as Treasurer, President, and Vice President of the Student Chapter of the American Library Association, as well as service as Debate Team Captain. Brings a strong background in community service, digital media, and public engagement, with a commitment to advancing access to knowledge, learning, and life skills.

Skills

- Instructional design
- Research and analysis
- Archival management
- Library services
- Event coordination
- Communication and public speaking
- Leadership and team management
- Digital media and technology
- Customer service
- Collaboration and outreach

Experience

GRADUATE ADMINISTRATIVE ASSISTANT | 08/2025 - Current

Emporia State University – Special Collections & Archives - Emporia, KS

- Provided administrative support to faculty and graduate programs, including scheduling meetings, managing calendars, and coordinating departmental communications.
- Assisted with data entry, record management, and preparation of academic reports to ensure accuracy and compliance with university policies.
- Supported event planning and execution for workshops, seminars, and student orientation sessions.
- Served as a first point of contact for students and staff, delivering timely responses and solutions to inquiries.

HISTORICAL DOCENT | 06/2025 - 08/2025

Red Rocks, William Allen White House – Kansas State Historical Society - Emporia, KS

- Delivered engaging tours and educational presentations to diverse audiences, interpreting historical exhibits and artifacts.
- Conducted independent research to expand knowledge of local history and enhance visitor learning experiences.
- Assisted in the development of public programs, workshops, and community outreach initiatives to promote historical awareness.
- Ensured preservation standards by monitoring exhibit spaces and guiding visitors in handling or interacting with materials appropriately.

GRADUATE ADMINISTRATIVE ASSISTANT | 08/2024 - 05/2025

Emporia State University – School of Library and Information Management - Emporia, KS

- Supported daily operations by managing faculty calendars, scheduling meetings, and coordinating departmental communications.
- Prepared reports, maintained records, and organized data to ensure accuracy and compliance with university guidelines.
- Assisted in planning and executing academic events, including workshops, orientations, and student seminars.
- Provided front-line support to students and staff, addressing inquiries and ensuring a professional, welcoming environment.

GRADUATE RESEARCH ASSISTANT | 08/2023 - 05/2024

Emporia State University – School of Library and Information Management - Emporia, KS

- Conducted literature reviews and synthesized academic sources to support ongoing faculty research projects.
- Collected, organized, and analyzed qualitative and quantitative data using appropriate research methodologies and tools.
- Assisted in drafting manuscripts, presentations, and grant proposals to contribute to publication and funding efforts.
- Collaborated with faculty and peers in designing experiments, maintaining research records, and ensuring compliance with institutional protocols.

GRADUATE ASSISTANT – CIRCULATION DESK | 05/2023 - 08/2023

William Allen White Library, Emporia State University - Emporia, KS

- Assisted patrons with borrowing, returning, and renewing library materials while ensuring accurate use of circulation systems.
- Provided front-line customer service by addressing student, faculty, and staff inquiries in person, by phone, and via email.
- Supported resource management by shelving, organizing, and maintaining library collections for accessibility and efficiency.
- Trained and guided student workers in circulation policies, technology use, and customer service best practices.

LIBRARY CIRCULATION DESK ASSISTANT | 08/2019 - 05/2023

Link Library – Concordia University, Nebraska - Seward, NE

- Delivered customer service by assisting patrons with checkouts, returns, renewals, and account inquiries.
- Maintained the organization of library materials through shelving, shifting, and monitoring circulation accuracy.
- Guided users in locating resources, operating library equipment, and accessing digital tools.
- Enforced library policies and procedures to ensure a welcoming, safe, and productive environment for all patrons.

INTERN | 05/2021 - 07/2021

Congressman Adrian Smith – District Office - Grand Island, NE

- Supported daily operations by assisting with administrative tasks, scheduling, and document preparation.
- Conducted research and compiled data to contribute to reports, presentations, or ongoing projects.
- Collaborated with team members on assigned tasks, gaining exposure to professional workflows and organizational processes.
- Developed transferable skills in communication, time management, and problem-solving through hands-on experience.

SUMMER READING PROGRAM & CIRCULATION ASSISTANT

Hastings Public Library - Hastings, NE, Summers: 2020, 2021, 2022

- Supported the planning and facilitation of children's summer reading activities, encouraging literacy engagement through interactive programs.
- Assisted patrons at the circulation desk with checkouts, returns, renewals, and account services.
- Helped track program participation and distributed reading incentives to promote continued involvement.
- Maintained library organization by shelving materials, preparing displays, and ensuring accurate circulation records.

Education and Training

Emporia State University - Emporia, KS

Master of Science in Instructional Design And Tech, Expected in 12/2025

Emporia State University - Emporia, KS

Master of Library And Information Science (MLIS), Expected in 12/2025

Concordia University, Nebraska - Seward, NE

Bachelor of Arts in History, 05/2023

Publications & Presentations

Xia, Y. & Brown, Z. (2014, October 23). *Novice instructional design professionals' transitions to their new roles: Challenges and negotiations* [Paper presentation]. Association for Educational Communications and Technology, Kansas City, MO.

Xia, Y., Yan, S., Jiang, M., & Brown, Z. (2025). *Supporting learning in synchronous collaborative game design in virtual worlds: A synergy between technological and pedagogical considerations*. **Computers & Education: X Reality**, 7, 100110. <https://doi.org/10.1016/j.cexr.2025.100110>

Accomplishments

Dr. Gary Bitter Research Award

Emporia State University | May 2025

- Awarded for exceptional faculty-student research collaboration.

Debate Team Leadership Recognition

Concordia University | 2021 – 2023

- Advocated for reinstating the debate team and organized training sessions.

American Legion Auxiliary Cornhusker Girls State

Lincoln, NE | June 2018

- Participated in simulated state and local government processes.
- Engaged in elections, legislative sessions, and mock trials.

Volunteer Experience

Website Designer & Technical Consultant

Our Place After School Care & Freedom Factory

Hastings, NE | July 2019 – January 2024

- Designed and maintained two nonprofit websites.
- Advised the board on media strategies and delivered tech tutorials.

Debate Assistant Coach

Poland Seminary High School

June 2020 – May 2023

- Helped coach students and manage the team's logistics and budget.

Media Consultant

Faith Lutheran Church

Hastings, NE | June – August 2020

- Recorded and edited services for online distribution and DVD archives.

Faith in Action Volunteer

Faith Lutheran Church

Hastings, NE | October 2012 – May 2023

- Participated in biannual service events: meal distribution, yard work, and community outreach.

Leadership & Activities

Student Chapter of the American Library Association (SCALA)

Emporia State University | June 2023 – Present

- **President** (2024–2025)
- **Vice President** (2023–2024)
- **Treasurer** (2023–Present)

Concordia Forensics Team

Concordia University, Nebraska | August 2019 – May 2023

- **Debate Team Captain** (2021–2023)
- 2019 **Nebraska Top Novice in Impromptu**
- 2019 **National Qualifier**
- Served as a **Student Debate Coach**